

## Holiday Inn Flint wins "Hospitality Hotel of the Year"

Flint, MI - (May 2012) The 2012 Hospitality Awards were announced at the 24th Annual Genesee County Hospitality Awards Banquet on May 24, 2012. The winner of the coveted "Hospitality Hotel of the Year Award," and the host of the awards banquet, was the Pillar managed Holiday Inn Gateway Centre in Flint, MI.

"It was an honor to receive this award," said Randall Richmond, General Manager of the Flint Holiday Inn. "We are a 20-year old hotel, and most of our competitors in this category were much younger hotels. Winning "Hospitality Hotel of the Year" confirms that our exceptional service at the Holiday Inn Gateway Centre sets us apart from our competitors".

Nominations for the Hospitality Awards are calculated by the Flint Convention and Visitors Bureau. Guests who stay at a hotel and receive great service are encouraged to submit a nomination form to recognize a hotel or individual who embodies hospitality. In addition to winning "Hospitality Hotel of the Year" and "Hospitality Restaurant of the Year," the Holiday Inn Flint had 33 employees nominated for a 2012 Hospitality Award. The winner of "Hospitality Ambassador of the year," was Ellen Bailey, and "Best Bartender," was awarded to Anderson Pettigrew.

Other properties managed by Pillar Hotels & Resorts were also nominated for multiple Hospitality Awards. "Best Host or Hostess" was awarded to Carvetta Jenkins, and "Best Hotel Housekeeper" was given to Ramona Johnson from the Residence Inn Flint. Michelle LeMar from the Courtyard in Flint was recognized as the "Best Food Server".

Pillar Hotels & Resorts is an industry-recognized leader in hospitality management services. Pillar directly manages 222 hotels with nearly 21,300 rooms in 37 States. For more information about Pillar Hotels & Resorts, please visit the company's Web site: [www.pillarhotels.com](http://www.pillarhotels.com) or call 972.830.3100.



Employees from the Holiday Inn Gateway Centre. Back row left to right: Corey Neely, James Walls, Aimee Saunders, Nicole Bernard, Mary Kramer, Jordan Wiles, Gabby Seabrook, Cherish Cowan, Jerrod Roberts Middle row left to right: Meghan Downing, Luella Marzette, Bernice Smith, Adam Martinez, Sheryl Champine, Katie Jackson, Sharonda Boone, Monica Krist, Ellen Bailey, Ryan Stanbaugh Front row left to right: Baha Shihabi, Dywaine Betts, Anderson Pettigrew

About the Holiday Inn Flint Gateway Centre: Genesee County's only full service hotel, the Holiday Inn Flint Gateway Centre features all of the luxuries and conveniences to make you feel right at home during your stay in Flint. Our recently refreshed hotel has contemporary guest rooms and suites that offer the conveniences today's travelers need. Whether you are attending a Flint wedding, visiting local area businesses, or touring the nearby universities, the Holiday Inn Flint Gateway Centre hotel welcomes you with an efficient, friendly check in and exceptional service throughout your stay.